

Service Specification: West Midlands Neonatal Operational Delivery Network (WMNODN) Allied Health Professionals

Staffing Details	<p>Senior Specialist Neonatal Dietitian</p> <p>Highly Specialist Speech and Language Therapist</p> <p>Advanced Neonatal Respiratory Physiotherapist</p>
Service description	<p>The Allied Health Professionals (AHP) within the WMNODN comprise of a specialist speech and language therapist, specialist respiratory physiotherapist and specialist neonatal dietitian. Please note: Band 7 + 8 AHP's have an in-depth knowledge and wide experience in the area of their specialist area of Neonatology.</p> <p>The AHP service exists to:</p> <ul style="list-style-type: none"> • Develop and disseminate standardised collaborative guidelines that support best practice in neonatal care, embedding new initiatives and translating research into practice. This supports colleagues to meet complex needs of newborns and their parents, wherever they may be within the West Midlands Neonatal Operational Delivery Network. Guidelines are under continual review to ensure best practice is implemented and standardised across the network. • Identify training needs and deliver education programmes and develop supporting resources. Education is provided at many levels including induction training, neonatal nursing courses, cotside teaching, ward rounds and up-skilling new and existing AHP, medical, nursing & all NNU staff. AHPs within the network will teach/present at network meetings, national courses and events as requested. • Network AHPs have an overview of strategic planning across the WMNODN for AHP services, advising on and supporting recruitment, training and retention of staff. They will work as an integral part of network multi-professional task and finish groups. Therapists are also members of national professional bodies and are available as a clinical and non-clinical resource of information for colleagues. • WMNODN AHPs will advise on individual clinical cases that fall outside standard guidelines either cotside or remotely, via existing AHPs where available.
Access	<p>Any member of NNU staff can contact Network AHPs directly with training requests and clinical/non-clinical queries. (Please note clinical referrals should be made to the relevant local neonatal AHP team in the first instance, if available. Network AHPs are able to review complex babies for whom specialist advice and support is required)</p>

	<p>Contact must be made via:</p> <ul style="list-style-type: none"> • Secure email (please ensure email correspondence is encrypted in line with trust policy). • Telephone • Face to face discussion <p>Contact Details:</p> <p>Sara Clarke, Senior Specialist Neonatal Dietitian Sara.Clarke1@nhs.net 07775 540167</p> <p>Katy Parnell, Highly Specialised Speech and Language Therapist Katyparnell@nhs.net 07785 305769</p> <p>Emma Foulerton, Advanced Neonatal Respiratory Physiotherapist emmafoulerton@nhs.net 07766 133977</p> <p>Response times:</p> <p>Normal working week response within 48hours although we will endeavour to reply as soon as possible.</p> <p>Out of hours and weekend service:</p> <p>Not available</p>
Main outcome measures recorded	<ul style="list-style-type: none"> • Teaching: feedback surveys, improved knowledge base across WMNODN units • Guidelines: familiarity with and adherence to guidelines is audited. • Annual AHP online service evaluation
Other reported outcomes	<ul style="list-style-type: none"> • face to face feedback, on line feedback surveys, evaluation forms from education sessions, adverse incidents and near miss events, record of complaints

<p>Audit, research and Clinical Governance</p>	<ul style="list-style-type: none"> • Involvement in audit projects/research relevant to service • All AHP's have personal development plans and annual review • All AHP's undertake relevant continuing professional development • All AHP's to undertake relevant BWCH mandatory training • All AHP's hold honorary contracts with all Trusts across the Network • All AHP's will highlight any risks to appropriate Trust management • Concerns or complaints re AHP services directed to Sarah Tranter, Interim Director/ Lynsey Clarke, Interim Lead Nurse WMNODN
<p>Standards</p>	<p>Standards are based on the following documents:</p> <ul style="list-style-type: none"> - Neonatal Critical Care Review (NCCR draft document) - Implementing the Recommendations of the Neonatal Critical Care Transformation Review - National Recommendations: <ul style="list-style-type: none"> • Dietetic Neonatal Staffing Recommendations 2018 • Dietetic Neonatal Competencies • Physiotherapy Neonatal Staffing Recommendations 2018 • National Recommendations Physiotherapy Neonatal Competencies (Respiratory) • Physiotherapy Neonatal Competencies (NeuroDevelopmental) • Speech and Language Therapy Neonatal Staffing Recommendations 2018 • SLT Neonatal Competencies (available by email only katyparnell@nhs.net) - NHS Long term plan: 3.20 <i>We will develop our expert neonatal nursing workforce. This will mean extra neonatal nurses and expanded roles for some allied health professionals to support neonatal nurses.</i> - Nice Guidance. NICE Quality Standard (QS4) Neonatal Specialist Care. Quality Statement 3b - Skilled and Multidisciplinary Staff Oct 2010 - BAPM. Service Standards for Hospitals providing Neonatal Care. (3rd edition) Section 6 page 13-18 August 2010 - Neonatal Toolkit 2009 principle 2.5 - Bliss Charter standard 3.2

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